

Totalizer

The following illustration explains the different sections of your bill.

1 Account Summary - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.

2 Monthly Usage - displays up to 24 months of your usage history.

3 Your Energy Insights - explains your usage patterns and how usage has changed month over month, and year over year.

4 QR code - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.

5 Paystub - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.

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6 Meter Read - shows multiple meters, where the sum of all meters provide you with a single totalized read.

7 Charge Details - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.

8 Avg kWh Per Day - shows the average usage per day trend and compares your average usage from the previous year.

9 Billing Demand - a value which indicates your peak power (kW) used during your billing period.

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10 Ways To Pay - displays all of the available payment methods and contact information.

11 Load Factor - indicates how efficiently your business is utilizing electricity. The higher the value, the more efficient you are. Decreasing the proportion of electricity utilized at peak will improve your load factor.

12 Important Messages - provides important messages about your services and accounts.

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