

Zap Cap

The following illustration explains the different sections of your bill.

1 Account Summary

Current Service Period: June 29, 2023 - July 31, 2023

Previous Amount Due	\$43.52
Payment(s) Received Since Last Statement	-\$34.97
Current Month's Charges	\$66.98

Amount Due \$66.98

Amount not paid by due date may be assessed a late payment charge and additional deposit.

2 Monthly Usage (kWh)

Month	2022	2023
Aug	35	35
Sep	25	25
Oct	35	35
Nov	35	35
Dec	55	55
Jan	45	45
Feb	35	35
Mar	45	45
Apr	35	35
May	45	45
Jun	35	35
Jul	35	35

3 Your Energy Insights

- Your average daily kWh used was **75% lower** than the same period last year.
- Your average daily kWh used was **66.67% lower** than it was in your previous period.

4 QR code - Scan here to interact with your bill!

5 Paystub - Amount Due: \$66.98, Due Date: August 23, 2023. Payment Amount: \$

Summary Page

- 1 Account summary** - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage** - displays up to 24 months of your usage history.
- 3 Your Energy Insights** - explains your usage patterns and how usage has changed month over month, and year over year.
- 4 QR code** - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- 5 Paystub** - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.

6 Meter Read

Meter Number	Read Date	Current Reading	Previous Reading	Total Used (kWh)	Multiplier	Billing Period
1000486788	07/31/2023	9,892	9,859	33 kWh	1	32 Days

7 Charge Details

Charge Description	Amount
Electric Charges	
Basic Service Charge	\$19.94
Energy Charge (33 kWh @ \$0.06216/kWh)	\$2.05
Fuel Charge (33 kWh @ \$0.02956/kWh)	\$0.98
Florida Gross Receipts Tax	\$0.59
Electric Service Cost	\$23.56
Franchise Fees	\$1.54
Municipal Public Service Tax	\$2.4
State Tax	\$2.00
Total Electric Cost, Local Fees and Taxes	\$29.53

8 Avg kWh Used Per Day

Month	Avg kWh
Jul 2022	0 kWh
Jul 2023	0.2 kWh

9 Important Messages

10 Other Fees & Charges

Charge Description	Amount
Zap Cap Systems	
Business Surge MST3240 Monthly (1 Unit @ \$35.00)	\$35.00
State Tax	\$2.45
Zap Cap Systems Cost	\$37.45

Total Current Month's Charges \$66.98

Contact Us

- Bank Draft**: Visit tampaelectric.com for free recurring or one time payments via checking or savings account.
- In-Person**: Find list of Payment Agents at tampaelectric.com
- Mail A Check**: Payments: TECO, P.O. Box 31318, Tampa, FL 33631-3318. Mail your payment in the enclosed envelope.
- Credit or Debit Card**: Pay by credit Card using KUBRA EZ-Pay at TECOaccount.com. Convenience fee will be charged.
- Phone**: Toll Free: 866-832-6249, Mon - Fri, 7:30 am - 5:00 pm
- All Other Correspondences**: TECO, P.O. Box 111, Tampa, FL 33631-0111

Online: tampaelectric.com
Phone: 866-832-6249
Commercial Customer Care: 877-832-6747
Residential Customer Care: 813-223-0800 (Hillsborough), 863-299-0800 (Polk County), 352-622-0111 (All Other Counties)

Hearing Impaired/TTY: 7-11
Power Outage: 877-832-6747
Energy-Savings Programs: 877-832-6747

Details Page

- 6 Meter Read** - shows your previous reading, current reading, and total energy used in the current billing period.
- 7 Charge Details** - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits. The Other Fees and Charges section provides information and costs associated with your Zap Cap System.
- 8 Avg kWh Per Day** - shows the average usage per day trend and compares your average usage from the previous year.
- 9 Important Messages** - provides important messages about your services and accounts.
- 10 Ways To Pay** - displays all of the available payment methods and contact information.



For more information and additional bill variations visit
TampaElectric.com/AboutMyBill