

## New on your bill: Inverted fuel rates designed to encourage efficient energy use

Starting this month, a new inverted fuel rate – designed to encourage efficient energy usage and approved by the Florida Public Service Commission (FPSC) in November – will appear on your bill. For the fuel portion of your bill, you will pay 6.416 cents for the first 1,000 kilowatt-hours (kWh) of electricity you use, and 7.416 cents for any usage over 1,000 kWh.

Fuel costs are passed through directly from fuel suppliers to our customers with no markup or profit to Tampa Electric. The graphic on this page,

highlighting the new information on customer bills, shows sample fuel charges for 1,250 kWh of usage to illustrate the two rates. Fuel costs do not represent a customer's entire bill. In addition to fuel costs, which make up nearly half of a customer's bill, the bill also includes an energy charge, a customer charge, state taxes and, if applicable, franchise fees and local taxes.

Please see the insert in this month's bill, *Important Rate Information for Residential and Non-Demand Customers*, for more on your 2009 electric rates, including fuel, or visit [tampaelectric.com](http://tampaelectric.com), where you can also learn about our many energy efficiency programs designed to help you manage energy costs.

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[tampaelectric.com](http://tampaelectric.com)

| New Charges Due by Feb 9, 2009 |                          | Service from Dec 15 to Jan 15 |                 |
|--------------------------------|--------------------------|-------------------------------|-----------------|
| Customer Charge                | Residential 110 Rate     |                               | 8.50            |
| Energy Charge                  | 1,250 kWh @ \$.05257/kWh |                               | 65.72           |
| Fuel Charge                    |                          |                               |                 |
| First 1,000 kWh                | 1,000 kWh @ \$.06416/kWh |                               | 64.16           |
| Above 1,000 kWh                | 250 kWh @ \$.07416/kWh   |                               | 18.54           |
| <b>Electric Service Cost</b>   |                          |                               | <b>\$156.92</b> |

*Inverted fuel rates, designed to promote the efficient use of energy, will be listed under the **New Charges Due** by heading on your bill starting this month.*

## COMMUNITY

### The 2009 Florida State Fair

Feb. 5-16 in Tampa

Enjoy more Fair fun for less! Purchase discounted admission tickets prior to Feb. 4 and save up to 33 percent off regular gate prices. Discounted admission ticket prices are \$8 for adults and \$4 for children ages 6-11. Additional savings are available for ride tickets, armbands, and group sales packages prior to the start of the Fair.

Visit [floridastatefair.com](http://floridastatefair.com) for more details, entertainment schedule, and special discount days at the Fair.

Call toll free **1-800-345-3247** or **813-621-7821**.

### 2009 Publix® Super Markets Gasparilla Distance Classic Race Weekend

**Fri., Feb. 27:** 8 On Your Side Health & Fitness Expo (free)

**Sat., Feb. 28:** 15K and 5K races

**Sun., Mar. 1:** Marathon and Half Marathon

Call **813-254-7866** or visit [tampabayrun.com](http://tampabayrun.com) for locations, registration details and more.

## A free family treat: the Manatee Viewing Center

An environmental education facility like no other, located in Apollo Beach along the clean, warm water discharge canal of Tampa Electric's Big Bend Power Station, the Manatee Viewing Center welcomes the public annually from Nov. 1 through April 15.

Come experience a tidal walkway showcasing vibrant Florida plants and birds, butterfly gardens, our educational building and much more. When the water temperature of Tampa Bay falls below 68 degrees Fahrenheit, manatees gather in the Big Bend discharge canal. Observers have spotted more than 300 manatees in the canal at one time.

The center is open daily from 10 a.m. to 5 p.m. Admission and parking are free.



[» Learn More «](#)

[tampaelectric.com/manatee](http://tampaelectric.com/manatee)

## A Tampa Electric team member reaches out to the community

**Cathy Kinsler**, a social services adviser in Tampa Electric's Revenue Recovery department, believes in countless ways to make a difference.



As a member of the Community Action Board, she works with her fellow board members to allocate federal funding in Hillsborough County to help families become self sufficient. For Metropolitan Ministries, she distributes food to those in need. She also works with the Family Enrichment Center, which helps place children with adoptive families. At Tampa Electric, she spearheaded the company's holiday stuff-a-stocking drive, delivering 800 holiday stockings with items for low-income families to the Salvation Army in November.

"There are so many ways to help others," Kinsler said. "Anybody with the time and willingness can do something to help improve the lives of the less fortunate."

## Pow!r Play in school

*Pow!r Play*, a new stage performance produced by Tampa Electric in partnership with Stageworks and the Arts Council of Hillsborough County, is teaching energy efficiency to third through fifth graders in Hillsborough County public schools. Stageworks performers use comedy to show the importance of saving energy at home, and how easy it can be. Through the end of the 2008-09 school year, 33 performances of *Pow!r Play* are scheduled at 17 schools for about 6,000 students.

In addition to showing children how simple habits at home can help save energy, *Pow!r Play* encourages them to use Tampa Electric's free Online Home Energy Audit with their parents. By taking a few minutes to fill out an online

form about home energy usage at [tampaelectric.com/saveenergy](http://tampaelectric.com/saveenergy), anyone can get free, specific guidance about how to lower monthly energy costs. Tampa Electric gives a free pack of eight energy efficient compact fluorescent light bulbs to customer households that complete the free Online Home Energy Audit.

At [tampaelectric.com](http://tampaelectric.com), go to the *Save Energy* link to learn about our other energy-saving programs. Here you'll also find our new *Energy Efficiency World* site, featuring children's games that promote energy efficiency, energy-saving tips and teaching tools for parents and educators.

>> Learn More <<

[tampaelectric.com/saveenergy](http://tampaelectric.com/saveenergy)



*Pow!r Play*, performed at local elementary schools, was written by Stageworks with energy efficiency direction from Tampa Electric.

## WELLNESS TIP

Disorders of the human thyroid gland – which helps regulate your physical energy, temperature, weight and mood – are especially common among older people and women. Talk to your doctor about checking your thyroid, particularly if you think you may have a problem. Most thyroid problems are easily detected and treated. With treatment, the cure rate for thyroid cancer is more than 90 percent.

Source: [cdc.gov](http://cdc.gov)

To search for job openings, visit [tampaelectric.com](http://tampaelectric.com) and click *Careers*.

### We're here to serve you:

Remember, you can handle almost all your account needs and hear a list of payment agencies by using our automated phone system. Just follow the voice options when you call – it's easy.

#### Customer Care:

Hillsborough: 813-223-0800  
Polk: 863-299-0800  
Others: 1-888-223-0800

Power Outages: 1-877-588-1010

*Open Lines* is also available online at [tampaelectric.com](http://tampaelectric.com). All offers are redeemable with a printed copy of this issue.

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## We can help you find the balance between comfort and conservation.

Balancing the comforts of life with the need to save energy is easier with Tampa Electric's free Home Energy Audit. Just for participating, you'll receive eight free compact fluorescent light bulbs. Learn more at [tampaelectric.com](http://tampaelectric.com).



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[tampaelectric.com](http://tampaelectric.com)

## Working with the Community to Keep Our Streets Bright

At Tampa Electric, we're working with our customers and the community to help ensure malfunctioning lights are working again as quickly as possible. How can you help? Simple.

If you see a malfunctioning streetlight:

- Write down the six- or 10-digit light ID tag number on the light pole, or write down the nearest street address or intersection to the light.
- Complete the convenient *Lights Out* form on [tampaelectric.com](http://tampaelectric.com).
- Or call: **813-223-0800** (in Hillsborough County), **863-299-0800** (in Polk County) or **1-888-223-0800** (outside of Hillsborough or Polk counties). *Press option 4 for streetlights.*

When you report a malfunctioning streetlight, it is important that you provide the location of the streetlight so that technicians are sent to the correct location, and that you provide your contact information so that we may acknowledge your request.

By working together, we can all help keep our streets bright.



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