

Tampa Electric partners with Super Bowl® for energy efficiency

With help from Tampa Electric team members, volunteers and people from other organizations, 20 West Tampa homes received energy-efficiency upgrades in January as part of *Kickoff to Rebuild*, an NFL-sanctioned, Super Bowl®-related energy-efficiency outreach effort. The upgrades performed on these homes are available in energy-efficiency programs Tampa Electric offers to customers, making it easy for you to save on your monthly energy costs.

To upgrade the homes, Tampa Electric energy analysts installed energy-efficient light bulbs and low-flow shower heads. They also replaced air filters and caulked windows, doors and other spaces throughout the homes. Among those

joining Tampa Electric in the *Kickoff to Rebuild* effort was Peoples Gas,



A Tampa Electric team member gives energy-efficiency advice to a customer in January as part of the Kickoff to Rebuild initiative.

the company's natural gas division, which installed energy-efficient natural gas appliances in the homes.

Rebuilding Together Tampa Bay – a nonprofit organization that provides home repair services to low-income families, the elderly, military veterans and their families, and persons with disabilities – selected the homes for *Kickoff to Rebuild*. On

hand for the Jan. 30 energy-efficiency blitz were local officials, NFL players and cheerleaders and approximately 500 volunteers, who also painted and landscaped the homes.

To learn more about how you can manage your energy costs by creating a more energy-efficient home, visit tampaelectric.com/saveenergy. When you sign up and complete one of our three free energy audits, you will receive eight energy-efficient compact fluorescent light bulbs. Our Low-Income Weatherization Program provides energy-efficiency upgrades for low-income households that qualify through the Centre for Women. Tampa Electric also offers energy-efficiency programs for your home's ductwork, ceiling and wall insulation, heating and cooling systems and more.

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COMMUNITY

The Tampa Bay History Center

The new 60,000-square-foot Tampa Bay History Center in Tampa's Channelside district features displays highlighting 12,000 years of local history, interactive exhibits, theaters, the Columbia Café and more.

Admission: \$12 for adults (\$10 for age 65 and older), \$7 for children age 4 to 12, and free for 3 and younger.

For more information, visit tampabayhistorycenter.org or call 813-228-0097.

Great American Cleanup

Join your neighbors from 8:30 a.m. to noon Saturday, April 18, to collect trash at one of several locations throughout Hillsborough County as part of a single-day volunteer effort to help protect the Tampa Bay area and its wildlife. Last year, more than 2,300 volunteers picked up 67,509 pounds of litter. For information on cleanup sites, how to register and more, visit Keep Hillsborough County Beautiful's Web site at khcbonline.org or call 813-960-5121.

NEED TO KNOW

Alert us if you see a malfunctioning streetlight

With more than 72,000 Tampa Electric streetlights in communities across our service area, we ask you to help us serve you better by letting us know if you see a streetlight that is malfunctioning. You can identify a streetlight by its pole number or street location. If there is no identifying ID number on the pole, it may not be a Tampa Electric-maintained light.

Submit information about the streetlight using the convenient *Lights Out* form at tampaelectric.com. When you fill out the form, please include your name and telephone number in case we need to know more about the light's location. You can also call us to report a malfunctioning streetlight at the number for your area listed under Customer Care on page three.

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Volunteering for kids' sake

Teresa Fernquist, a 12-year Tampa Electric team member and an account manager in our call center, makes it a high priority to donate her time to children in need in the community.



In March and April, she's sharing her time with Big Brothers Big Sisters, a nonprofit organization that pairs adult mentors with children in need. She is supporting the organization's Bowl for Kids' Sake fundraising events happening throughout the Tampa Bay area. She's also volunteered for Metropolitan Ministries, the Alex's Bikes for Christmas program and the Junior Achievement Rock-n-Roll Bowl.

"Having been truly blessed in my professional and private life, for me, the important thing is a sense of giving back," Fernquist said. "I would encourage everyone to find a way to give back, either through their time or money."

Tampa Electric earns Tree Line USA® certification

As part of Tampa Electric's commitment to reliable service for the communities it serves, the company must manage vegetation growing near power lines. Our care to protect the health of trees we trim has earned the company Tree Line USA® utility certification from The National Arbor Day Foundation™.



A Tree Line USA utility must demonstrate practices that protect and enhance the urban forest. In addition, the utility must conduct annual worker training as well as participate in tree plantings and public education on tree health and safety.

Tampa Electric encourages you to visit tampaelectric.com, click *Residential* and then *Smart and Safe* to access our online

interactive tree planting guide. It includes important tips on ideal trees to plant on your property and where to plant them so they will not come into contact with power lines.

A tree touching a power line can be a safety hazard and can create outages that affect the community. You should never try to trim a tree near power lines yourself – only licensed experts should handle this work. To report a tree in contact with a power line on your property, visit tampaelectric.com/residential and click *Products and Services*. You may also call us at the number for your area under Customer Care on this page.

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WELLNESS TIP

To promote quality sleep, try to maintain the same daily sleep schedule and forgo taking naps during the day to help you feel sleepier at night. In addition, avoid caffeinated beverages up to six hours before bedtime. Visit the federal government Web site dedicated to healthy sleep, sleepfoundation.org, to learn more about how to improve your sleep.

To search for job openings, visit tampaelectric.com and click *Careers*.

We're here to serve you:

Remember, you can handle almost all your account needs and hear a list of payment agencies by using our automated phone system. Just follow the voice options when you call – it's easy.

Customer Care:

Hillsborough: 813-223-0800
 Polk: 863-299-0800
 Others: 1-888-223-0800

Power Outages: 1-877-588-1010

Open Lines is also available online at tampaelectric.com. All offers are redeemable with a printed copy of this issue.

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HumanNature

Erick Bass
Energy Analyst

We can help you find the balance between comfort and conservation.

Balancing the comforts of life with the need to save energy is easier with Tampa Electric's free Home Energy Audit. Just for participating, you'll receive eight free compact fluorescent light bulbs. Learn more at tampaelectric.com.



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MORE THAN JUST MANATEES!

See Florida manatees as they migrate to the warm waters of Tampa Electric's Manatee Viewing Center in Apollo Beach. Exhibits, movies, boardwalks, gardens and some of the best wildlife watching in Tampa Bay are featured. Visit tampaelectric.com/manatee or call **813-228-4289** for more information.

Open November 1 through April 15. **Free to the public.**

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