

MEDICAL WATCH

for Customers Using Life-Sustaining Equipment



HELPING YOU STAY INFORMED AND READY

If you or a loved one rely on life-sustaining electric-powered medical equipment, enrolling in our Medical Watch program is an important step.

Medical Watch Benefits

- Provides advance notice of electric interruptions due to scheduled maintenance
- Notifies you if power interruptions may occur due to unpaid bills
- Allows you more time to plan and take steps to protect your health during an outage

Eligibility Requirements

- The household must include a resident who depends on life-sustaining medical equipment that runs on electricity
- That resident's eligibility must be certified by a Florida-licensed physician

IMPORTANT: Medical Watch does not guarantee uninterrupted service, backup service, priority service restoration or extended payment options. We encourage everyone to have an emergency plan and to have ready any needed backup power and equipment.

Enroll Today.

Scan the QR code or visit TampaElectric.com/MedicalWatch to learn more. To apply, call **813-225-5051**.



JOIN STATE AND LOCAL
GOVERNMENT REGISTRIES
FOR ADDITIONAL SUPPORT.

Assistance is available for those with special needs, especially during storm-related emergencies.



A statewide registry provides emergency management agencies with valuable information to prepare and respond to disasters and emergencies. To learn more, visit FloridaDisaster.org. Click the Special Needs Registry tab.



Local authorities can assist you with finding emergency shelter and getting you there. For information or to join your County's special needs registry, call:

813-307-8063 (Hillsborough County)

727-847-8137 (Pasco County)

863-298-7027 (Polk County)

727-464-3800 (Pinellas County)

Note, these numbers are NOT for Tampa Electric's Medical Watch, billing or account-related questions.

