# PRIME TIME PLUS

Wi-Fi Connection Step-By-Step





# Connecting to Wi-Fi

STEP 1 Check to see if the thermostat is offline

In the **Sensi app**, it may show the thermostat is disconnected if web services are down, SHOWN HERE.





On the thermostat (1A) - Press menu



Then (1B) - Press Wi-Fi



NOT CONNECTED TO Wi-Fi

(shown above if offline)



**CONNECTED TO Wi-Fi** 

(shown above if online)

- \* If it displays 'Connected to Network' but you are unable to control it from their app:
  - The Sensi web service may be down, or
  - You may need to log out and log back into the app, or
  - You may need to reinstall the app or try it on another device

## **STEP 2** Join thermostat to Wi-Fi



2A (App) - Click the "+" symbol



**2B (App)** - Select the "Touch" device



**2C (App)** - Select "Connect to Wi-Fi"



2D (Thermostat) - Press "Menu"



2E (Thermostat) - Select "Wi-Fi"



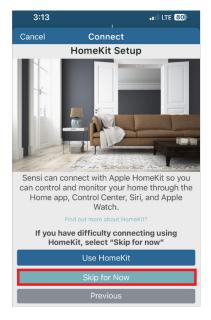
**2F (Thermostat)** - Select "Manual Setup". PIN will be displayed.



2G (App) - Select "Next"



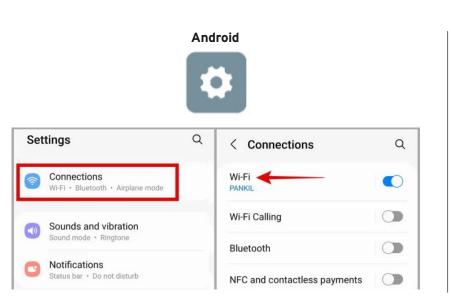
**2H (App)** - Select "Display shows two setup options" and "Next"

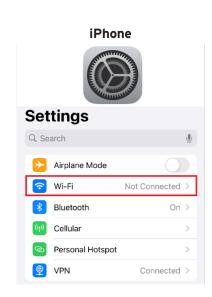


21 (App - iPhone only) - Select "Skip for Now"



2J (App) - Select "Next"





**2K** - Next you will need to connect your smartphone to your thermostat. Go to smartphone Wi-Fi settings.

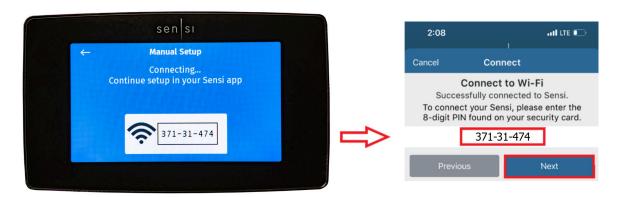


**2K (continued)** - Select "Sensi-XXXXXX" from your available networks.

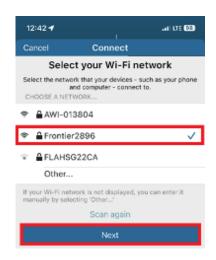
\*ANDROID may ask you if you would like to connect without internet. Select "Stay Connected."



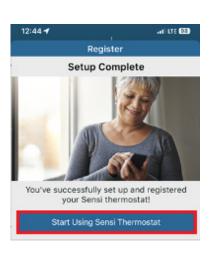
**2L (App)** - Return to Sensi app and Select "Next"



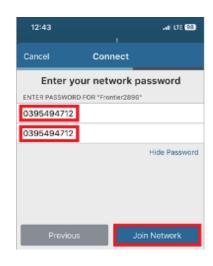
2M (Thermostat >App) - Enter PIN number into App, then "Next"



**2N (App)** - Select Wi-Fi Network name, then "Next"



**2Q (App)** - Select "Start Using Sensi Thermostat"



**20 (App)** - Enter password twice, then "Join Network"



**2R (App)** - Thermostat should be online within 1 minute



**2P (App)** - Thermostat will rejoin Wi-Fi

### **FINISHED!**

#### We're here to help!

Have questions or need assistance with Prime Time Plus? Our friendly Technical Support Team is ready to assist you. Call us at **813-275-3050**.

#### Want more savings?

Explore all our energy-saving programs that offer rebates and incentives for home improvements like adding ceiling insulation, sealing leaky attic ductwork, and installing energy-efficient heating and cooling systems. Visit **TampaElectric.com/Save** for more details and start saving today!



**Scan the QR code** to access other Prime Time Plus user resources.



