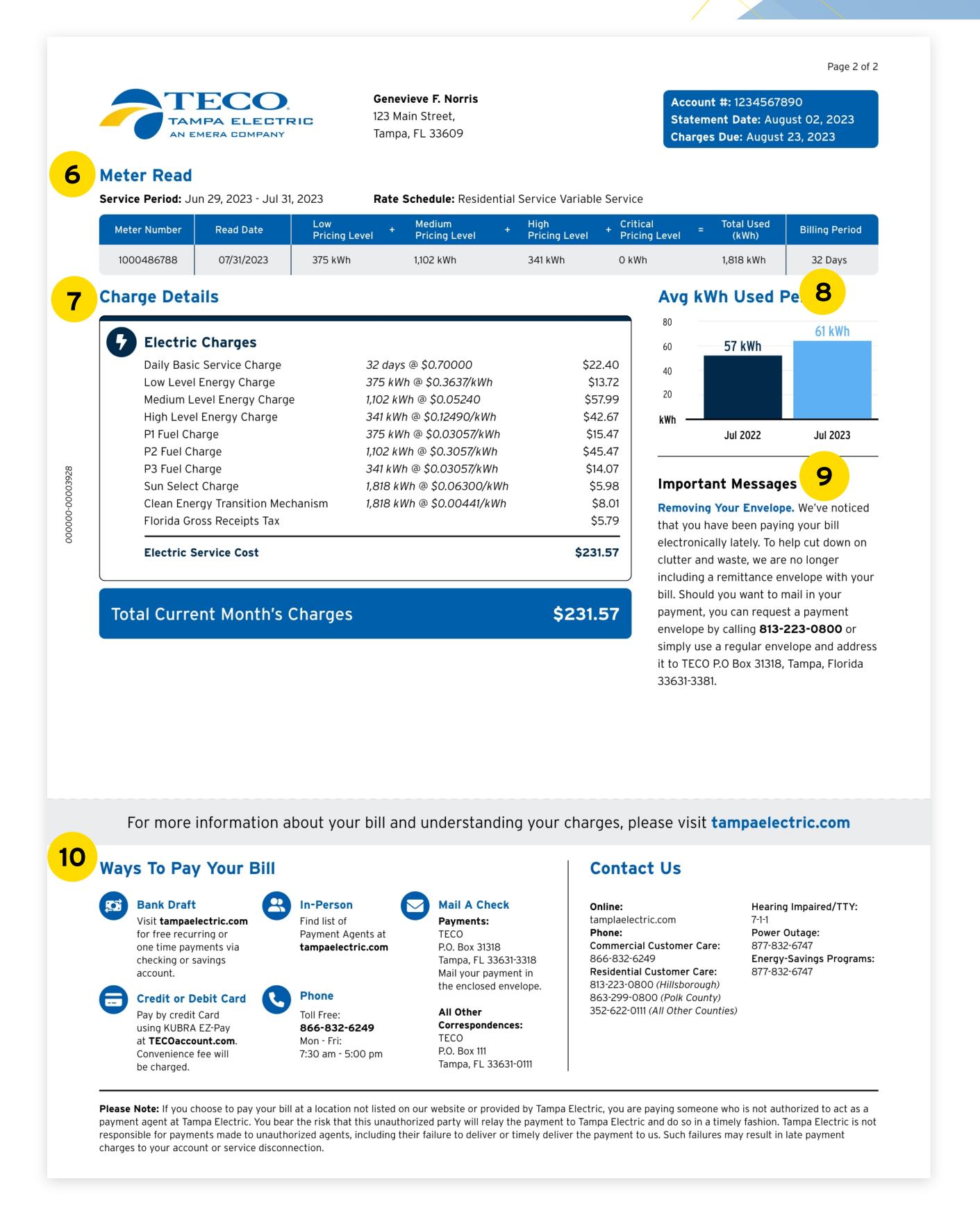
Energy Planner

The following illustration explains the different sections of your bill.



Summary Page

- 1 Account Summary summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage displays up to 24 months of your usage history.
- Your Energy Insights explains your usage patterns and how usage has changed month over month, and year over year.
- **4 QR code** scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- **5 Paystub** indicates what is due for the current billing period, and how you can submit your payment either by mail or online.



Details Page

- 6 Meter Read shows your previous reading, current reading, and total energy used in the current billing period. Your tiers refer to the time of day you used energy, using the low and medium tiers will help save costs for electricity.
- 7 Charge Details explains a breakdown of utility charges, taxes and fees, and miscellaneous credits. You will also be able to see your energy planner information here.
- Avg kWh Per Day shows the average usage per day trend and compares your average usage from the previous year.
- 9 Important Messages provides important messages about your services and accounts.
- 10 Ways To Pay displays all of the available payment methods and contact information.

