

RELIABLE SERVICE FOR YOU.

99.98%
SERVICE RELIABILITY

Tampa Electric invests about **\$50 million** annually to harden our system against severe weather.

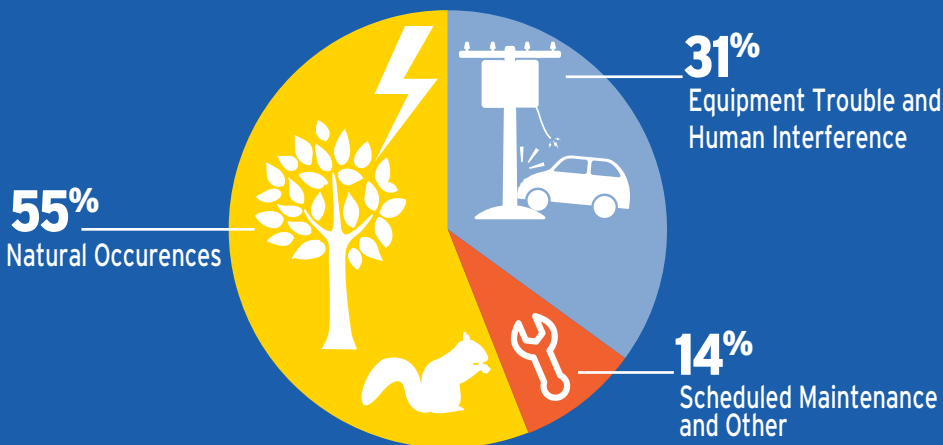
We maintain more than **430,000 poles and over 13,000 miles** of transmission and distribution lines.

We build “safe platforms” to help protect birds from contacting power lines.

We trim more than **2,000 miles of trees** each year.



WHY DOES MY POWER GO OUT?



WHY IS MY CLOCK BLINKING?

Safety devices, or breakers, open and close quickly to automatically reset equipment after a tree limb or other object comes in contact with a power line. This can cause a momentary interruption but helps prevent a longer outage.



AVOID POWER INTERRUPTIONS

- Purchase electronics with batteries for back-up power.
- Use an uninterruptible power supply with built-in batteries for your computer.
- Save computer files frequently, and regularly back up files to protect your work.



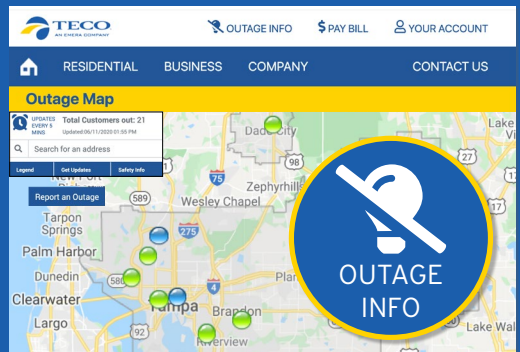
WE'RE READY IF THE LIGHTS GO OUT.

Report an outage using one of these convenient options:

- Visit tampaelectric.com/outagemap to report an outage, learn the cause and restoration status and receive updates;
- Log in to tecoaccount.com and report your outage with one click;
- Text **OUT** to **27079** from the number associated with your account; or
- Call **877-588-1010**.

Get free Outage NotificationsSM*

Sign up for texts, emails and phone calls about your service and other important information at tampaelectric.com/outagenotifications.



**Outage Notifications is a free service from Tampa Electric. Message and data rates may apply. Message frequency based on customer requests for updates. Text STOP to 27079 to cancel. Text HELP to 27079 for help.*