

Register now for help during emergencies



Tampa Electric knows some of our customers have special needs which can be aided through local governmental agencies. Such needs could be caused by a community-wide emergency. Each county we serve allows its residents to pre-register with a local response team that provides aid to persons who require special assistance during evacuations and sheltering because of disabilities.

For more information, please call the special-needs registry in your area:

(813) 307-8063 (Hillsborough County)

(863) 298-7027 (Polk County)

(727) 847-8137 (Pasco County)

(727) 464-3800 (Pinellas County)

Make staying safe in emergencies a top priority.



Medical Watch

Tampa Electric's Medical Watch program identifies residential customers who use electrically powered, life-sustaining equipment.

Participation in the Medical Watch program does not guarantee uninterrupted electric service. The program does not automatically extend electric service payment options, nor does it provide priority restoration.

The objective of the Medical Watch program is to encourage customers to notify Tampa Electric of their situations so that special procedures can be implemented when:

- Disconnection of customer electric service is required in response to electric bill non-payment;
- Planned service interruptions must occur for power line equipment maintenance.

To qualify (in accordance with Florida Statute Title XXVII, Chapter 366.15), the patient residing at the customer of record's address must:

- Be dependent upon electrically powered medical equipment to sustain life;
- Be certified as eligible by his or her Florida-licensed attending physician.

Note: Customers are solely responsible for any backup equipment or power supply. Tampa Electric recommends that customers have a well-planned course of action in the event of a power outage or interruption of service.

Call Tampa Electric to apply for participation in the Medical Watch program:

(813) 225-5051 (Hillsborough County)

(863) 298-6051 (Polk County)

1-888-223-0800 (All other counties & out-of-state)



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