Tampa Electric wants to remind you to be safe around electricity. Electricity can be dangerous. Coming into contact with downed power lines can cause serious injury or even death.

Who to contact when you see a problem

- In case of emergency, call 911
- Report an outage:
  - Call our automated outage reporting system: 1-877-588-1010
  - Report online at tampaelectric.com/outage
- Tampa Electric customer care:
  - 813-223-0800 Hillsborough County
  - 863-299-0800 Polk County
  - 1-888-223-0800 All other counties

Visit tampaelectric.com/safety to learn more about how to be safe around electrical equipment.
Your safety is our top priority

We urge you to join us in always making safety your top priority around electrical equipment.

If you see a downed power line:
- In case of emergency, call 911. Never touch power lines, anyone or anything in contact with lines. This could include a fence or other object a line may fall onto.
- Notify the utility immediately of the downed line or exposed cable location.
- Always assume lines are energized – stay away!
- Never drive over downed power lines.
- If a downed power line makes contact with any part of your vehicle, stay inside and tell others to stay away until the line is safely removed and power is turned off. Attempting to exit from the vehicle may result in serious injury or death by electrocution.

Never trim trees around power lines
Only qualified tree contractors should trim trees around power lines. Our online form at tampaelectric.com/treetrimming makes it easy to report tree limbs that may interfere with electric service.

Call 811 before you dig
Whether you’re planning a do-it-yourself project or hiring a contractor, be sure to call 811 at least two full business days before you start any digging project so underground electric lines can be marked for free.

Kids’ safety is important too
The Kid’s Safety section of our website has important guidance to help children stay safe around electricity.

Stay safe around electricity!

We spend millions of dollars each year to maintain and strengthen our 12,000 miles of overhead and underground transmission and distribution lines. This is how we’re able to deliver affordable electric service with 99 percent reliability to all our customers.
Tampa Electric does not always know if there’s an outage or if a line is down. This is why it’s so important that you call 911 or notify us immediately!

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